

Privacy Policy

Last Updated: 01st April, 2024



1. Introduction

Welcome to Fraxus 3D. We are dedicated to protecting your privacy and are committed to safeguarding your personal information. This Privacy Policy outlines how we collect, use, disclose, and secure your information when you visit our website, [www.fraxus3d.com], or use our services. By accessing our website and using our services, you agree to the practices described in this policy. Please review this document carefully to understand our views and practices regarding your personal data.

2. Information We Collect

2.1. Personal Data

While using our website, we may ask you to provide certain personally identifiable information that can be used to contact or identify you. This may include:

- Name
- Email address
- Phone number
- Address
- Company name
- Payment information (when making a purchase)

2.2. Technical Data

We may collect technical information about your device and usage, including:

- IP address
- Browser type and version
- Time zone setting
- Browser plug-in types and versions
- Operating system and platform
- Pages you visit on our website
- The time and date of your visit
- The time spent on those pages
- Unique device identifiers
- Other diagnostic data

3. Use of Data

Fraxus 3D uses the collected data for the following purposes:

- **To Provide and Maintain Our Services:** Including managing payments, fees, and charges.

- **To Communicate with You:** Responding to your inquiries, providing customer support, and informing you about changes to our services or policies.
- **To Improve Our Website:** Enhancing your user experience, analyzing usage patterns, and conducting internal operations.
- **To Offer Marketing and Promotions:** Sending you information about products and services that may be of interest to you, subject to your preferences.
- **To Monitor Usage:** Tracking how our website is used to detect, prevent, and address technical issues.
- **To Comply with Legal Obligations:** Ensuring compliance with legal requirements and protecting our rights.

4. Disclosure of Data

We may disclose your personal information in the following situations:

- **With Your Consent:** For any purpose with your explicit consent.
- **To Comply with Legal Obligations:** To comply with legal requirements, enforce our terms of use, or protect our or others' rights, property, or safety.
- **For Business Transfers:** In connection with any merger, acquisition, sale of assets, or other business transition.
- **With Service Providers:** We may share information with third-party service providers who assist us in operating our website, conducting our business, or servicing our users, provided they agree to keep this information confidential.

5. Data Security

We employ reasonable security measures to protect your personal information from unauthorized access, use, or disclosure. However, no method of transmission over the internet or electronic storage is completely secure, and we cannot guarantee absolute security.

6. Your Rights

You have the following rights concerning your personal information:

- **Access and Correction:** You may request access to and correction of your personal information.
- **Opt-Out:** You may opt-out of receiving promotional communications from us by following the unsubscribe instructions or contacting us directly.
- **Deletion:** You may request the deletion of your personal information, subject to certain exceptions.

7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of these external sites. We encourage you to review their privacy policies before providing any personal information.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date. We recommend reviewing this policy periodically to stay informed about our privacy practices.

9. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Fraxus 3D

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Email – info@fraxus3d.com

Ph. - +91-141-4359882
